



Policy Statement

Operating as a logistic service provider we have two main objectives :

1. Making and keeping our customers satisfied by delivering quality and continue improving our various services.
2. Providing a safe and healthy working environment for our staff, taking the relevant environmental aspects into account.

Within the scope of our management system and according to the objectives and context of our organization, we promise, within the theme of continuous improvement, to pay attention to :

- Our internal strength and weaknesses and external opportunities and threats.
- Compliance with the national and international legislation (fi AEO certification, food safety and GDP) and customer demand.
- Corporate Social Responsibility
- The removal of hazard and risks related to occupational health and safety as much as possible
- The creation of a constructive safety behavior appropriate to a generative safety culture in accordance with the BBS (Behavior Based Safety) principles.
- A workplace free of undesirable behavior.
- A continuous monitoring of the needs, expectations, suggestions, proposal for improvement and complaints of our employees, customers and other stakeholders.
- The (multidisciplinary) approach to chances within the organization.
- Consultation, participation, training and sensibilisation of our employees.
- Internal and external communication.
- The reduction of the fuel consumption and damage to our trucks, through training, awareness and follow-up of our drivers.
- The constant search for alternatives related to transport (fi intermodal transport) in order to reduce the adverse effects of climate chance.
- The security of our sites, the property of our customers and digital information.
- The determination and monitoring of our performance and objectives.
- The management of relevant external processes, products and services.
- The control of non-conforming outputs.

The board of directors and all managers will always show leadership and involvement by actively and proactively contributing to this policy, as well as providing the necessary resources to continue to implement the policy described in this statement.

This policy will be tested annually against the needs within the organization and revised where necessary.

Zwijndrecht, March 13,2019

Jo Van Moer Owner	Anne Verstraeten Owner	Ann Cools CFO	Carl Ghekiere CCO	Yves Hebb HR Director	Steven Pauwels Managing Director Warehousing	Tim Claes Managing Director Chemicals	Joris Emanuel ICT Manager	Koen Cleemput QESSH Manager
								